

Limousine Service

www.alamocitylimo.com

Agreement for Limousine Service

1. A deposit of \$100.00 must be submitted to Tom Daniels with each reservation and all reservations must be paid in full 30 days in advance of the rental. Reservations made within 30 days of the date of service must be paid in full before the rental engagement.
2. The Lincoln Town Car stretch limousine is rented by a flat rate. The rental rate for this engagement is stated on your invoice/receipt.
3. A 15% gratuity for the Chauffeur will be added to your invoice.
4. Client should confirm (telephone or fax) the reservation 48 hours in advance of the event.
5. The limousine has a maximum capacity of eight passengers.
6. Smoking in the limousine is prohibited by the City of San Antonio.
7. Although we refer to the Lincoln as a limousine, this is a French word for "Fancy Car" and does not particularly describe or denote the brand, make, size, age seating capacity, length, or set of features or accoutrements. Client may inspect the Rolls Royce to decide if it is suitable.
8. Refund Policy: Complete refund 24-hours prior to the rental engagement. Rescheduling of a cancellation is allowed depending on the availability of the car. Complete refunds will be provided if the limousine is not in operation with as much notice as possible. If available, client may choose another vehicle in our fleet. Rolls Royce Limousines may substitute another model from the fleet in an emergency situation. Client can refuse the substitution and receive a 100% refund. If client accepts and uses the substituted vehicle as is presented on the rental date, no refunds are allowable.
9. The chauffeur's primary responsibility is to safeguard the passengers and the car. The chauffeur will not violate any traffic laws, drive on muddy roads, soft sand or on rough terrain. The chauffeur will not leave the car unattended and will not purchase alcohol or cigarettes for client.
10. If the car is to be parked at a particular place, client shall arrange a reserved space. For security reasons, the limousine will not wait in dark or unguarded areas. The chauffeur has full discretion to decide the safety of the waiting area and may wait at another location; in that circumstance, client shall make arrangements with the chauffeur for a pick-up time.
11. The possession or use of any illegal drugs in the limousine is prohibited and the chauffeur may terminate the rental at anytime that he determines that the behavior of the passengers is dangerous or irresponsible to lives or property. No refunds are available should this occur.
12. Rolls Royce Limousines will not be responsible for delays caused by unforeseen occurrences including but not limited to unsafe road conditions, bad weather, accidents, heavy traffic and road closures.
13. Because bubbles stain the paint of the limousine, they are not permitted near the vehicle. Client will be responsible for damages, caused by client or their guests.
14. If a dispute arises out of or relates to this contract, or the breach thereof, and if the dispute cannot be settled through negotiation, the parties agree first to try in good faith to settle the dispute by non-binding pre-suit mediation. Unless the parties agree on some other mediation forum, the parties will use the Bexar County Alternative Dispute Resolution Center. Upon either party giving notice of a demand for mediation, both parties must make themselves available for mediation within 30 days of that notice.
15. Payment of the rental deposit constitutes acceptance by client this agreement of service.